Monday, 27th April

STUDENT'S BOOK - Page 62

Reading

Exercise 1

> **2 Inspirational people**

Exercise 2

1. **Akrit Jaswal**
2. **Fauja Singh**
3. **Akril Jawal**
4. **Alma Deutcher**
5. **Alma Deutcher**

Exercise 3

1. **properly**
2. **fluently**
3. **easily**

Exercise 4

Students' answers

Tuesday, 28th April

STUDENT'S BOOK - Pages 56-57

Listening

Exercise 1

1. He's going to buy presents for his mum, his sister and his friend Liam.
2. He's going to visit a department store and a music shop.

Exercise 2

1. E
2. D
3. A
4. C
5. B

Exercise 3

1. Harry buys the DVD the woman returned.

Wednesday, 29th April

SPEAKING

Exercise 4

1. £10.01
2. £42.98
3. £17.02

DICTATION

Exercise 5

1. Can I pay by card?
2. Can I have a refund, please?
3. Can I buy this computer game, please?

A. Have you got the receipt'
B. Yes. That comes to £40.
C. Sorry, we only take cash.

1 – C, 2 – A, 3 –B

WORKBOOK - Page 36

Exercise 1

1. change
2. receipt
3. That's
4. credit card V
5. cash machine

Exercise 2

1. Have you got a receipt for the hoodie?
2. That's €50, please.
3. Can I pay by credit card?
4. There's a cash machine across the road.
5. And here's your change - €10.

Thursday, 30th April

Speaking Test

Paying for something in a shop

1.- You are paying for something in a shop. Later you are returning something in a shop. Complete the dialogue with the words in the box.

receipt	T-shirt	return	help	near	change	there's	pay	refund	cash

Assistant: Hello. Can I (1) **help** you?
Customer: I'd like to buy this (2) **T-shirt** and this computer game, please.
Assistant: Certainly. That's £30.99, please.
Customer: Can I (3) **pay** by card?
Assistant: I'm sorry, we only take (4) **cash**.
Customer: Is there a cash machine (5) **near** here?
Assistant: Yes, (6) **there's** one at the back of the shop.
Customer: Ok, thanks.
TWO DAYS LATER
Customer: Hi, I'd like to (7) **return** this computer game. Can I have a (8) **refund**, please?
Assistant: Sure. Have you got the (9) **receipt**?
Customer: Yes, here you are.
Assistant: That comes to £20.99. Here's your (10) **change** and your receipt.
Customer: Great. Thanks a lot. Bye!

2.- You are paying for something in a shop. Three days later you are returning something in a shop. Use the *Functional language* in the box and the dialogue in exercise 1 to help you. Then practise the dialogue with your partner.

> There's a cash machine …   I'd like to return this …   Here's your change / receipt.   Can I pay by card?
> I'm sorry, we only take cash.   Can I have a refund, please?   That's …, please.   Have you got the receipt?

Assistant Say hello and ask if you can help the customer. **Hello. Can I help you?**
Customer Say you want to buy a book (£6) and a card (£1.80).
I'd like to buy this book and this card, please.
Assistant Agree and say the price (£7.80). **Certainly. That's £7.80, please.**
Customer Ask if you can pay by card. **Can I pay by card?**
Assistant Say you're sorry and explain why – you only take cash. **I'm sorry, we only take cash.**
Customer Ask if there is a cash machine near there. **Is there a cash machine near here?**
Assistant Respond. Say there is one on Oxford Street. **Yes, there's one on Oxford Street.**
Customer Say OK and thank you. **OK, thanks.**

THREE DAYS LATER

Customer Say hello. Then say you want to return the book and ask if you can get a refund.
Hi, I'd like to return this book. Can I have a refund, please?
Assistant Ask if the customer has the receipt. **Sure. Have you got the receipt?**
Customer Say that you have it and give it to the assistant. **Yes, here you are.**
Assistant Say that it comes to £1.80 and give the customer the change and the receipt.
That comes to £1.80. Here's your change and your receipt.
Customer Say thank you and goodbye. **Thanks a lot. Bye!**